Well-being Safety Assessments, LLC

Return and Refund Policy

If you are not entirely satisfied with any of our products, services and/or subscription services, not including our assessments/reports purchased, the WSA refund policy applies to you. Well-being Safety Assessments, LLC strives for perfection and when we do not do a great job please let us know and we will make it right. Any issues or concerns regarding assessments/reports can be directed to Administration to be determined on an individual basis.

**Returns**

All customers have 30 calendar days to return any item or service from the date you **purchased** it. Your item must be unused and in the same condition you received it in. Your item must be in the original packaging. Your item needs to have the receipt or proof of purchase.

**Refunds.** Once WSA receives your item or a written explanation of the service rendered, we will inspect it and notify you that we have received your returned item/written explanation of the service rendered. We will immediately notify you on the status of your refund after inspecting the item or written explanation of service rendered.

If your return is approved, WSA will initiate a refund to your credit card (or original method of payment. You will receive the credit within the specified amount of days, depending on your card issuer’s policy. Typically, this is within 14 business days.

\*\*If your product has been initially purchased through Amazon, Teespring or another source WSA often utilizes then it is the WSA refund policy for you to seek a return/refund through this company.

**Shipping**

You will be responsible for paying for your own shipping costs for returning all items. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund. Service charges may apply for specific WSA services refunded.

**Contact Us**

If you have any questions on refunds/returns, please don’t hesitate to contact us at:

**Attention Refund/Returns**

**Well-being Safety Assessments, LLC**

**10300 County Road 8130**

**Rolla, Missouri 65401**

**573.451.2151**